

Trouble shooting guide

No	Problem	Possible Cause	What To Do
1	Fan no work	the the fan motor is failure and replace it with a new one	open the cover board of air duct in freezer room, check the fan if it no running, then measure the voltage between the red wire and black wire of fan, if the voltage is 12V,the the fan motor is failure and replace it with a new one
2	No defrost.Freezer room temperature no enough cold and refrigerator room OK and open the cover board of are duct and find ice formation on evaporator	the drainpipe contain impurity	disconnect power, and let the ice defrost and inspect the water if it is flow through the drainpipe, if could not flow out, check if it contain impurity and clean the drainpipe
		the sensor failure or PCB failure	check the fuse if it is melt or not. If the fuse is melt, it mean that the sensor failure or PCB failure, need change the sensor or PCB.
		the defrost heater is break or PCB failure	inspecting the CN4 defrost heater two connector.If the heater is OK then it must be PCB failure and change the PCB.
3	the temperature of freezer and refrigerator are no enough cold and the temperature no change by adjusting the potentiometer (thermostat)	the potentiometer failure	inspect the potentiometer (thermostat), and measure the resistance value by adjusting the potentiometer (thermostat), if the resistance value no change by adjusting the potentiometer (thermostat).
		the sensor failure	When the sensor failure and the compressor will be running like this—if the potentiometer (thermostat) setting below 3 position, the compressor will be running 20 minutes and then stop 30 minutes, if the potentiometer (thermostat) setting more than 3 position, the compressor will be running 30 minutes and then stop 20 minutes. If find the compressor work like above situation, it mean the sensor failure and need open the back of refrigerator and change sensor of refrigerator evaporator

4	Compressor no starting	no problem	the time between two starting is shorter than 12min; or refrigerator room temperature is lower than the setting temperature, in this case, it is no problem. You need waiting more time.
		PCB failure	PCB had automatic self-examination: open the cover of PCB at the back of product, plug in power and push the SW101 switch 3 seconds and the PCB begin automatic self-examination program, then the led and compressor and fan and defrost heater all work two second and then stop, all wore one time and then quit automatic self-examination program, and the program will return the original setting. If the automatic self-examination program no work, it mean the PCB failure and need change it
		Compressor wire not right or compressor damage	measure the voltage of compressor input connector, if it is OK then check the starting and relay of compressor, also check the wire if it is OK
6	product no any work	the PCB failure	check the power by multimeter, if the input voltage is 220V-240, but the led, compressor, fan, defrost heater are all no work, it mean the PCB failure and need change a new PCB